



MangoApps 7 Release Notes

Release Date - October 18th, 2012

From the very beginning of MangoApps, we wanted MangoApps to be a place where employees could not only talk about work, but do work! Our goal was to make work life easy by providing a single tool employees could use thru' out the day for all their communication and collaboration needs. Over the last two decades, needs of workers and workplace has evolved. We wanted MangoApps to bring as profound a change in how we collaborate as email did almost 20 years ago.

Today, I am happy to announce MangoApps 7. With Social and Mobile at its core MangoApps 7 takes a giant step towards that goal.

From the very beginning, we went against the pundit's advice around building a silo (point application) as we believe that a vertically integrated social platform that provided a seamless collaboration experience thru 'out the day is what employees want and businesses need. With MangoApp 7, we have doubled down on that vision.

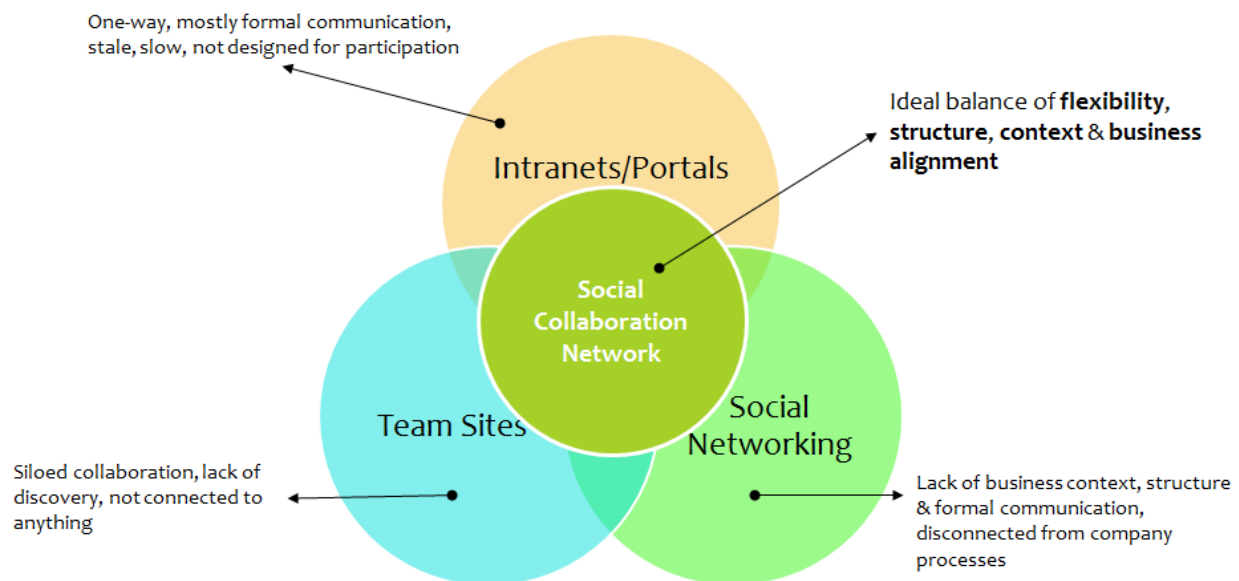


Figure 1: MangoApps - Social Collaboration Network

MangoApps 7 is our biggest and boldest release ever! We have systematically transformed MangoApps into the world's first complete Social Collaboration Network. MangoApps 7 has combined traditional intranet features like structured publishing with team collaboration and social networking making it the only product to provide a complete collaboration solution.

What's New in MangoApps 7

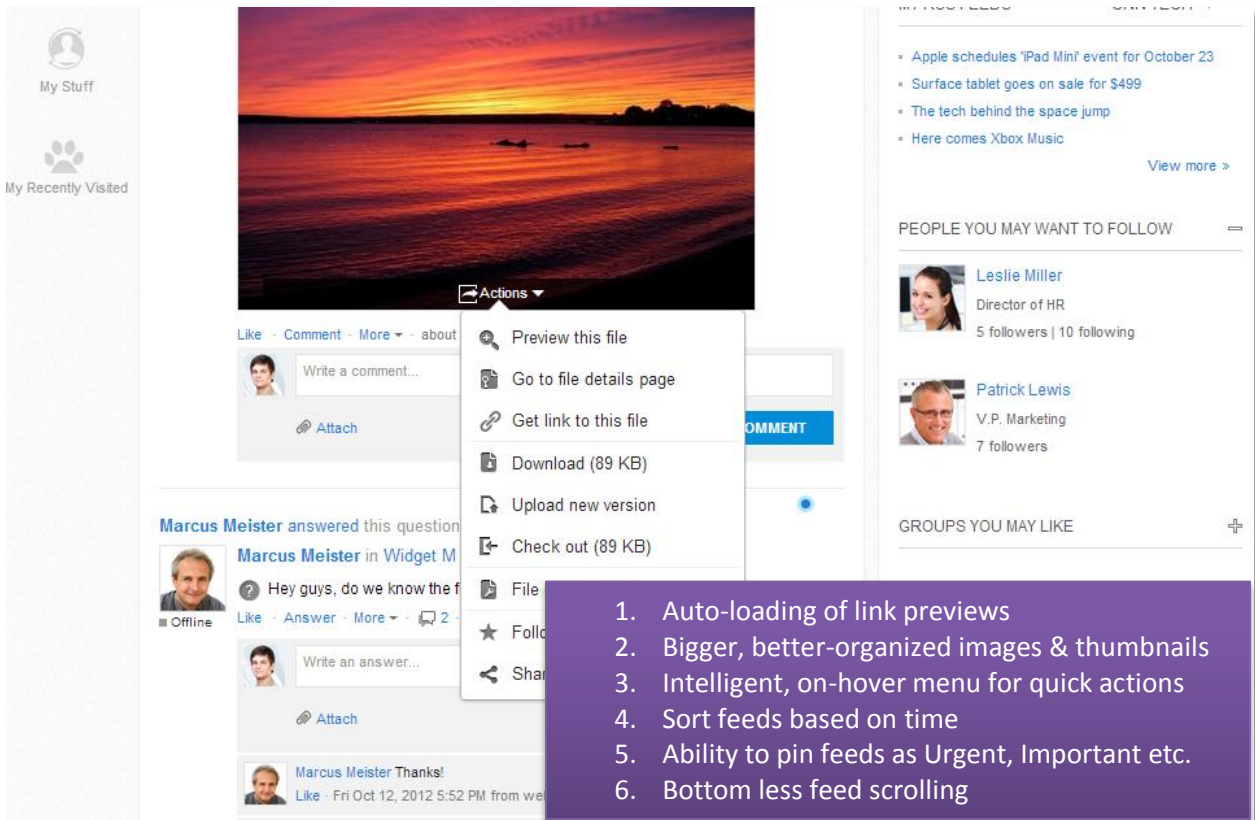
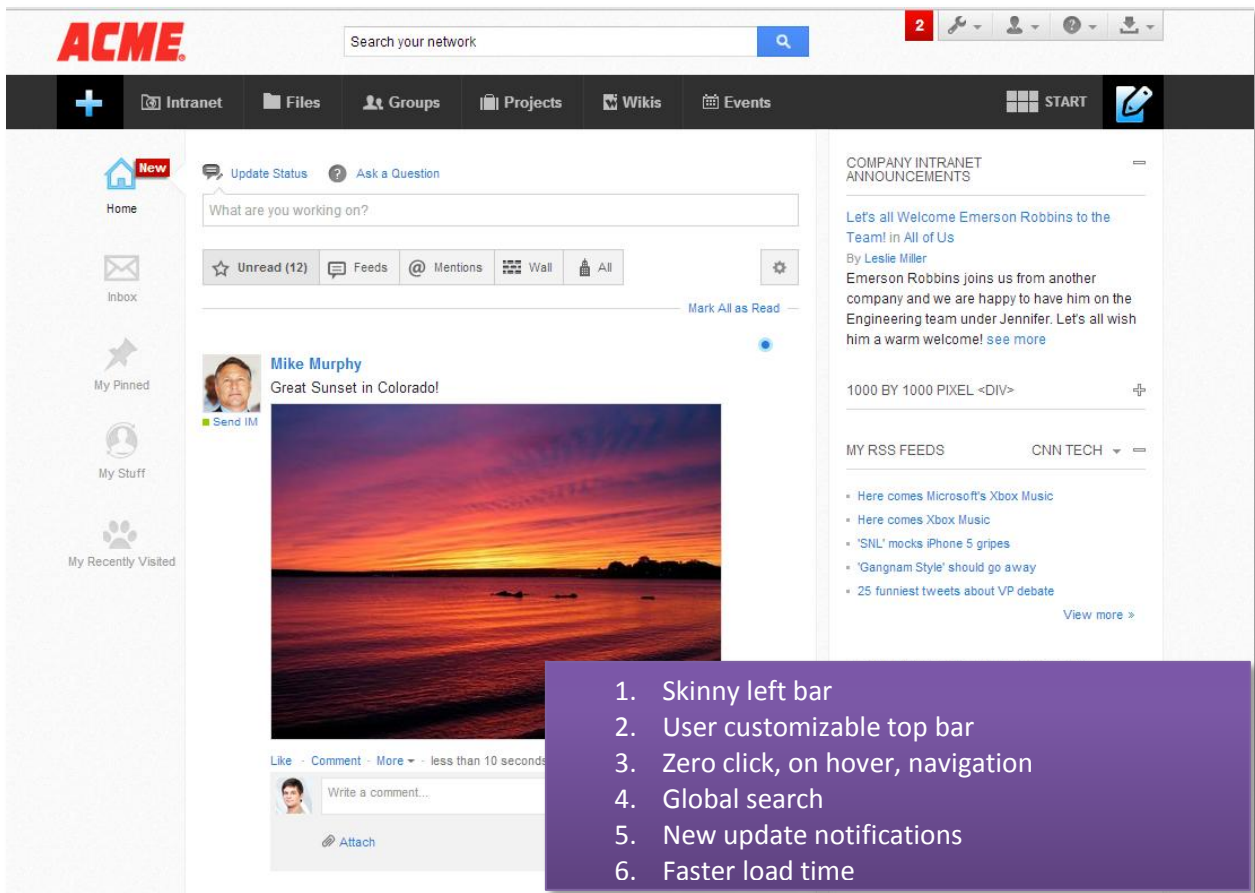
Although you will see improvements and updates across all of MangoApps, major changes are bucketed in the following areas:

1. Faster, Simpler, Clutter-Free UX
2. 6 All-new modules including:
 - a. Social Intranet sites
 - b. Social CRM
 - c. Ask a question
 - d. Idea campaigns
 - e. Personal notes
 - f. Simple Share
3. Huddle Video Conferencing from iPad and iPhone
4. MangoApps for Microsoft Office & Outlook plugins
5. All-new document auto-sync service
6. New Out-of-the-box integrations
7. Enhancements to existing modules
8. Uptime report & live support

1. Faster, Simpler, Clutter-free UX

MangoApps 7 has put the control in your hands for customizing the user interface of your Dashboard, Projects and Groups and even your Profile pages. Put what matters most right in front where you need it. Top-level feature navigation can be dragged and dropped to the order that makes the most sense for you. Left-hand navigation in Projects and Groups can be customized to put the focus of your collaboration front and center. Getting new users started has also been made much easier with a Getting Started Wizard. We have even sped up the load time by 30% and reduced 40% of the clicks necessary!

- All-new UX designed to be simple and fast
 - 30% faster page load time
 - 40% reduction of clicks
- Eliminate clutter
 - Fully customizable navigation menus
 - Just-in-time data access and view
- All new feed design
 - Easier to read, organize, follow and act on updates
- Easier than ever to get started
 - Getting Started Wizard
 - Page tours
- 600% faster search in both type-ahead and unified searches



2. Six All-New Modules

2.1 Social Intranet Sites

MangoApps7 brings you static, traditional intranet pages fully integrated with your Social Network. No need to paste web parts together or patch otherwise siloed applications together to “make it work”. MangoApps give you exactly what you need to make company-wide announcements, keep your employees up to date on departmental news, quickly and easily find HR forms and more.

The screenshot displays the ACME Company Page interface. At the top, a navigation bar includes icons for Home, Intranet, Files, Groups, Projects, Wikis, Events, and a START button. The main content area features a header for the ACME Company Page with 39 Views and 0 Posts, followed by a large image of people jumping. Below this, there are sections for Pages (Resources, Help Desk, Announcements), an Announcement by Leslie Miller, and a list of features. The right sidebar shows sections for MOST DISCUSSED POSTS, MOST POPULAR POSTS, and UPCOMING EVENTS.

1. Official company Intranet pages
2. Official company announcements
3. Official company resources
4. Official company updates, news & posts

ACME Search your network

+ Intranet Files Groups Projects Wikis Events START

hr HR
3 Views 1 Posts 6 Members 2 Admins

Announcement

Leslie Miller
Wed Sep 19, 2012 11:02 AM PDT

2nd Half of the year vacation requests are due now!

Please use the attached form and submit your time off requests to me by next monday if you are planning to take any time off in the 2nd half of the...

[READ MORE](#)

MOST DISCUSSED POSTS
No Recent Posts

MOST POPULAR POSTS
No Recent Posts

Home

In the HR department you can find all of the documents, forms... manage your day to day functions, like time off requests, vaca... packages and more. We are here to help in any way we can.

1. Unlimited number of departments
2. Easily create new departments
3. Follow any department for updates
4. No programming required to publish and edit content

2.2 Social CRM

Integrate MangoApps with your existing CRM solution. Stay up to date with all of your Opportunities; see your customers' information, associated files and team members on web and iPad. Stay in the loop for any opportunity you are following as soon as information or status changes.

- Create unlimited opportunity workspaces
- Invite the perfect team to execute
- Collaborate and keep the entire team in sync.
- Connect it to a CRM of your choice

[+](#)
[Opportunities](#)
[Stories](#)
[Ideas](#)
[Files](#)
[Groups](#)
[Events](#)
[Wikis](#)

Activity ALL UPDATES ▾

RECENTLY UPDATED [VIEW ALL](#)

Computer Room Remodel

Computer Room Remodel
 2 Members
 Last Activity: 1 minute ago
[Go to Opportunity](#)

Fancy Yellow Electric Scooter

Black water 500 Enterprise

Dashboard
 All Opportunities
 Search

Mike Blumenstein in Computer Room Remodel
 How is this coming along?
[Send IM](#) [Like](#) [Answer](#) [More](#) · 1 minute ago from Web

deepa r in Deepa's Opportunity for iPhone
 Another opp feed
 Offline [Like](#) [Comment](#) [More](#) · Tuesday, 11.09.2012 11:39 AM from Web

deepa r in Deepa's Opportunity for iPhone
 test opp feed
 Offline [Like](#) [Comment](#) [More](#) · Tuesday, 11.09.2012 11:38 AM from Web

[+](#)
[Opportunities](#)
[Stories](#)
[Ideas](#)
[Files](#)
[Groups](#)
[Events](#)
[Wikis](#)

All Opportunities > **Computer Room Remodel** JUMP TO OPPORTUNITY ▾

[Update Status](#)
[Ask a Question](#)
[Poll](#)

1. Your Poll Question:

2. Choices:
 Default (Yes, No, Maybe) Custom [Poll preview](#)

Enter max. of 3 choices separated by commas. ex. Choice1, Choice2, Choice3

[Attach](#) [POST](#)

Wall

Mike Blumenstein
 How is this coming along?
[Send IM](#) [Like](#) [Answer](#) [More](#) · 2 minutes ago from

Driver: **Will Westin**
 Created: Sunday April 03, 2011

ASSOCIATED TEAM (2) [Add](#) | [View All](#)

Offline Offline

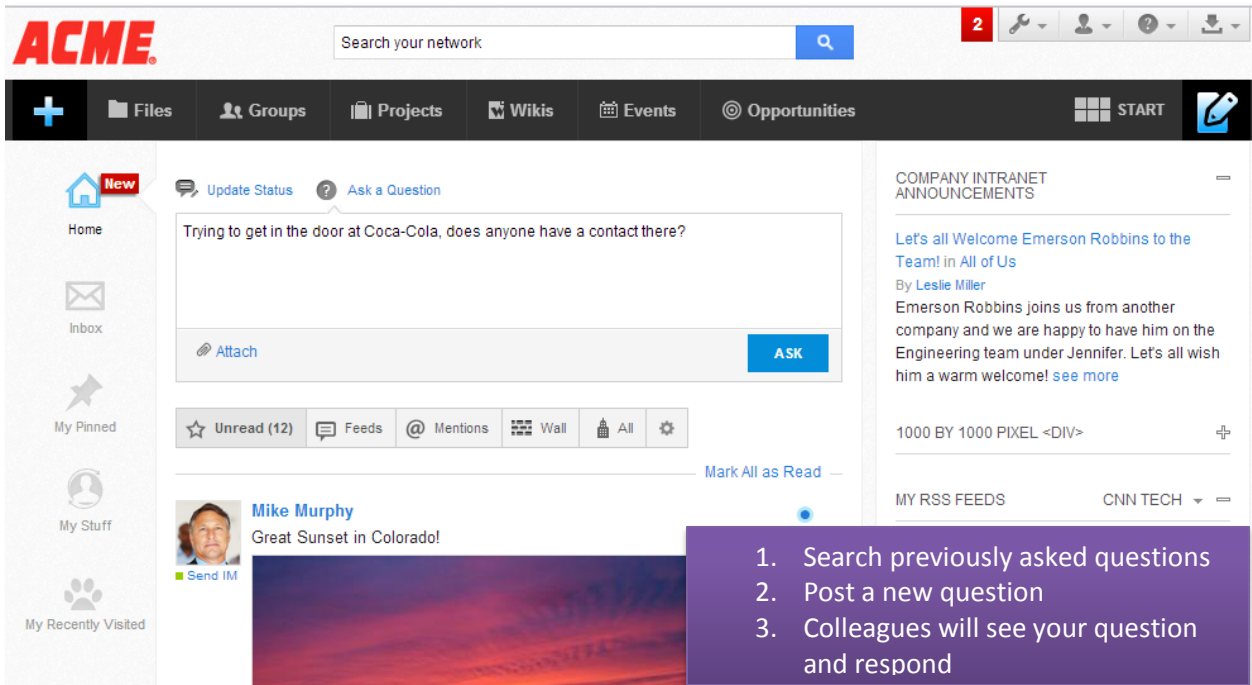
OPPORTUNITY DETAILS

STATUS:
 Prospecting

1. Create unlimited opportunity workspaces
2. Invite the perfect team to execute
3. Collaborate and keep the entire team in sync.
4. Connect it to CRM of your choice

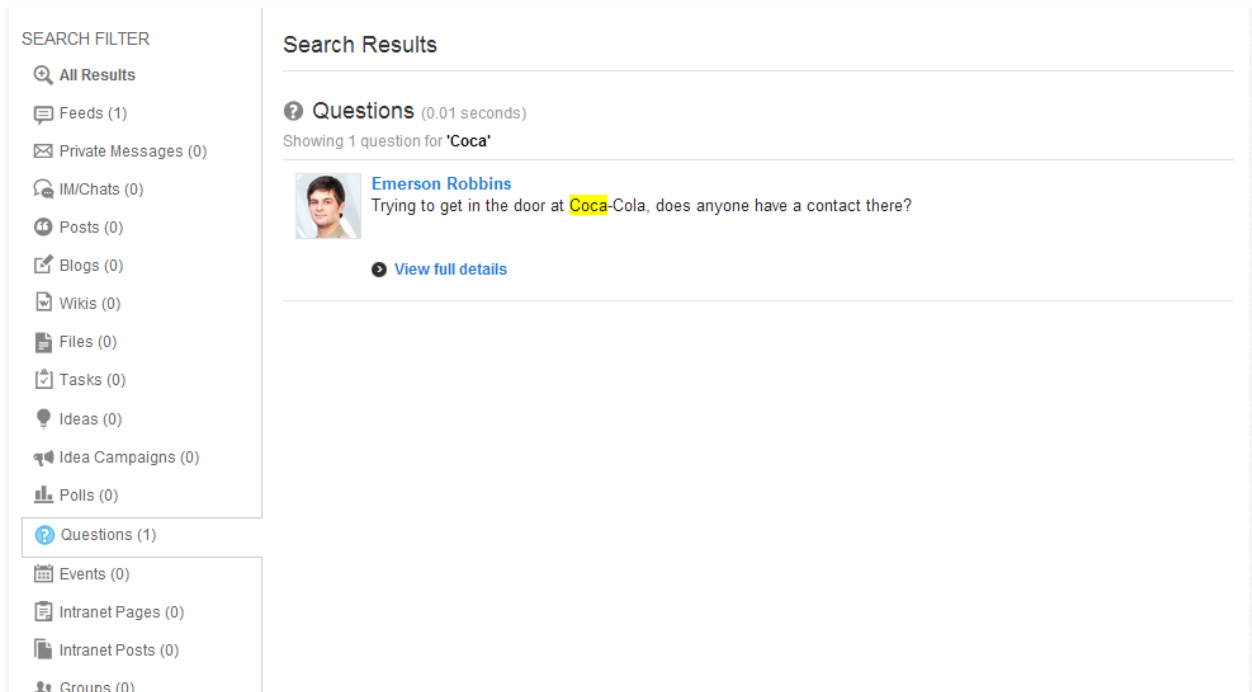
2.3 Ask a Question

I'm sure you have had a quick question you have needed an answer to. Did you waste time asking individuals over email or IM until you found the right answer OR did you simply post up the question to the masses and get multiple answers and help right away? Now you can simply ask a question from the MangoApps dashboard, get answers from every corner of your organization, find your answer and start a discussion in one simple step.



The screenshot shows the ACME intranet dashboard. At the top, there is a search bar with the text "Search your network" and a magnifying glass icon. Below the search bar is a navigation bar with icons for Files, Groups, Projects, Wikis, Events, and Opportunities. The main content area is divided into three sections. On the left is a sidebar with navigation options: Home, Inbox, My Pinned, My Stuff, and My Recently Visited. The middle section is the "Ask a Question" form, which contains the text "Trying to get in the door at Coca-Cola, does anyone have a contact there?" and an "ASK" button. Below the form are navigation options: Unread (12), Feeds, Mentions, Wall, All, and a "Mark All as Read" link. On the right is a "COMPANY INTRANET ANNOUNCEMENTS" section with a post titled "Let's all Welcome Emerson Robbins to the Team! in All of Us" by Leslie Miller. A purple callout box with a white border is overlaid on the bottom right of the dashboard, containing the following steps:

1. Search previously asked questions
2. Post a new question
3. Colleagues will see your question and respond



The screenshot shows the search results page for the question "Trying to get in the door at Coca-Cola, does anyone have a contact there?". The page is divided into two main sections. On the left is a "SEARCH FILTER" sidebar with a list of filters: All Results, Feeds (1), Private Messages (0), IM/Chats (0), Posts (0), Blogs (0), Wikis (0), Files (0), Tasks (0), Ideas (0), Idea Campaigns (0), Polls (0), Questions (1), Events (0), Intranet Pages (0), Intranet Posts (0), and Groups (0). The "Questions (1)" filter is selected. The main content area is titled "Search Results" and shows a search for "Questions" (0.01 seconds) with "Showing 1 question for 'Coca'". The search result is a post by Emerson Robbins with the text "Trying to get in the door at Coca-Cola, does anyone have a contact there?". Below the post is a "View full details" link.

2.4 Idea Campaigns

Ideas can come from anywhere, but having a structured call for ideas gives your users a reason and a jumping off point to stir the idea creation process. Existing Ideas can be moved into an Idea Campaign. Users can follow the campaign to see the ideas as they are submitted, vote, comment and help further the ideas. Ideas can be easily converted from a campaign into a task or a project and managed by the Idea Committee.

The screenshot displays the Idea Campaigns interface. The top navigation bar includes options for Groups, Projects, Wikis, Events, Opportunities, and Ideas. The main content area is divided into three sections:

- Activity:** A feed of updates. Mike Murphy updated an idea 'Doing this' (Status: Deferred) for the campaign 'Call for all best practices'. John Othon updated the campaign 'Call for all best practices' (Status: Open). Bryce Porter submitted a new idea 'Use My Notes to secure it if you are storing Passwords' (Status: Queued).
- IDEAS SUMMARY:** A pie chart showing the distribution of ideas: Ideas Implemented (green), Ideas Under Consideration (blue), and Ideas Deferred (orange).
- 5 TOP IDEAS:** A bar chart showing the top ideas, with the highest having 3 votes.

A purple callout box contains the following steps:

1. Organize Idea campaigns
2. Colleagues submit ideas
3. Review, Discuss and Reward

The bottom section shows the 'Call for all best practices' campaign page. It includes a campaign duration (Sat Oct 13, 2012 to Fri Jan 11, 2013) and a status of 'Open'. A table lists ideas submitted during the campaign:

Ideas	Status	Comments	Votes
<p>Invite all customers to Projec... This worked really great in the Widget M project with the Tapps guys, they were able to see everything they needed to and we stopped needing to communicat... by John Othon on Fri Oct 12, 2012 6:08 PM Tags: partners</p>	Under Review	3	3 (up), 0 (down)
<p>Doing this to submit an idea by Mike Murphy on Fri Oct 12, 2012 6:04 PM</p>	Queued	0	1 (up), 0 (down)

The right sidebar contains 'CAMPAIGN TOOLS' (Share this Idea Campaign, Submit a new Idea, Add existing Ideas), 'ATTACHED FILES', 'TAGS +ADD' (best, practices), and 'STATISTICS' (Last Activity: less than 5 seconds ago, Views: 11).

2.5 Personal Notes

Personal Notes are just as simple to use as notepad, but password protected and safe. With MangoApps there are unlimited note pages and no need for legal pads or Post-Its. Personal Notes are searchable and simple to add change or delete to keep information relevant.

People Directory > Emerson Robbins

Notes [CANCEL] [SAVE]

Search Notes.. [Search] Call notes from Dell

My Notes (3)

Stored Passwords
Tue Oct 16, 2012 1:54 PM PDT -

Call with Coca-cola
Tue Oct 16, 2012 1:54 PM PDT -

First Day Shadowing Brian
Wed Oct 10, 2012 3:26 PM PDT - ...

Rich text editor toolbar: B, I, U, abc, x₂, x², A, A, [List], [List], [List], [List], [List], [List]

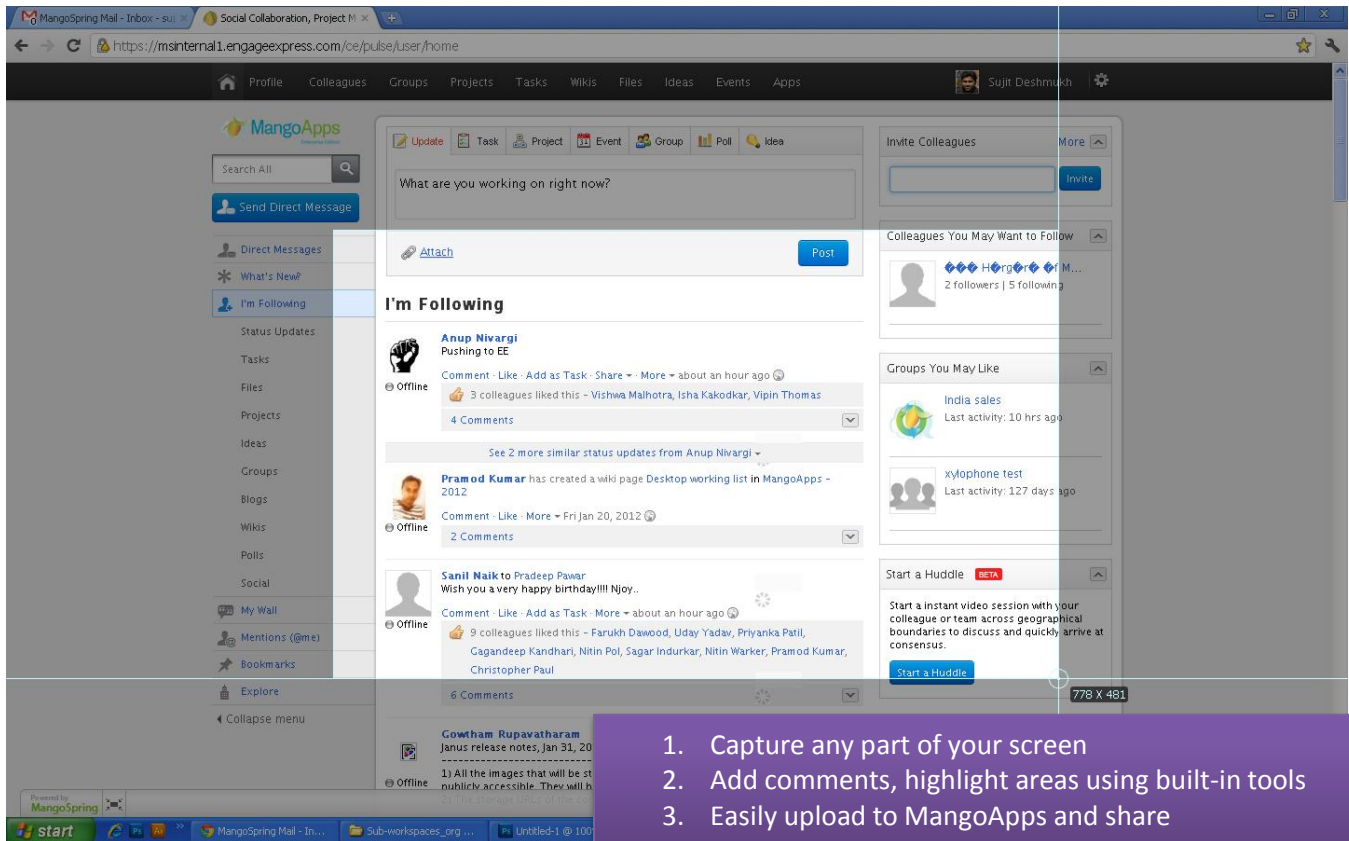
Text content:
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum

- Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo.

1. Just like notepad, but password protected & safe
2. Unlimited Pages
3. Personal and searchable
4. Easily add, change or delete

2.8 Simple Share

Quickly share what you see on your screen with your colleagues by capturing and sharing the link to the file in one simple step. The capture will be saved in MangoApps and available as a short link for sharing with colleagues or partners.



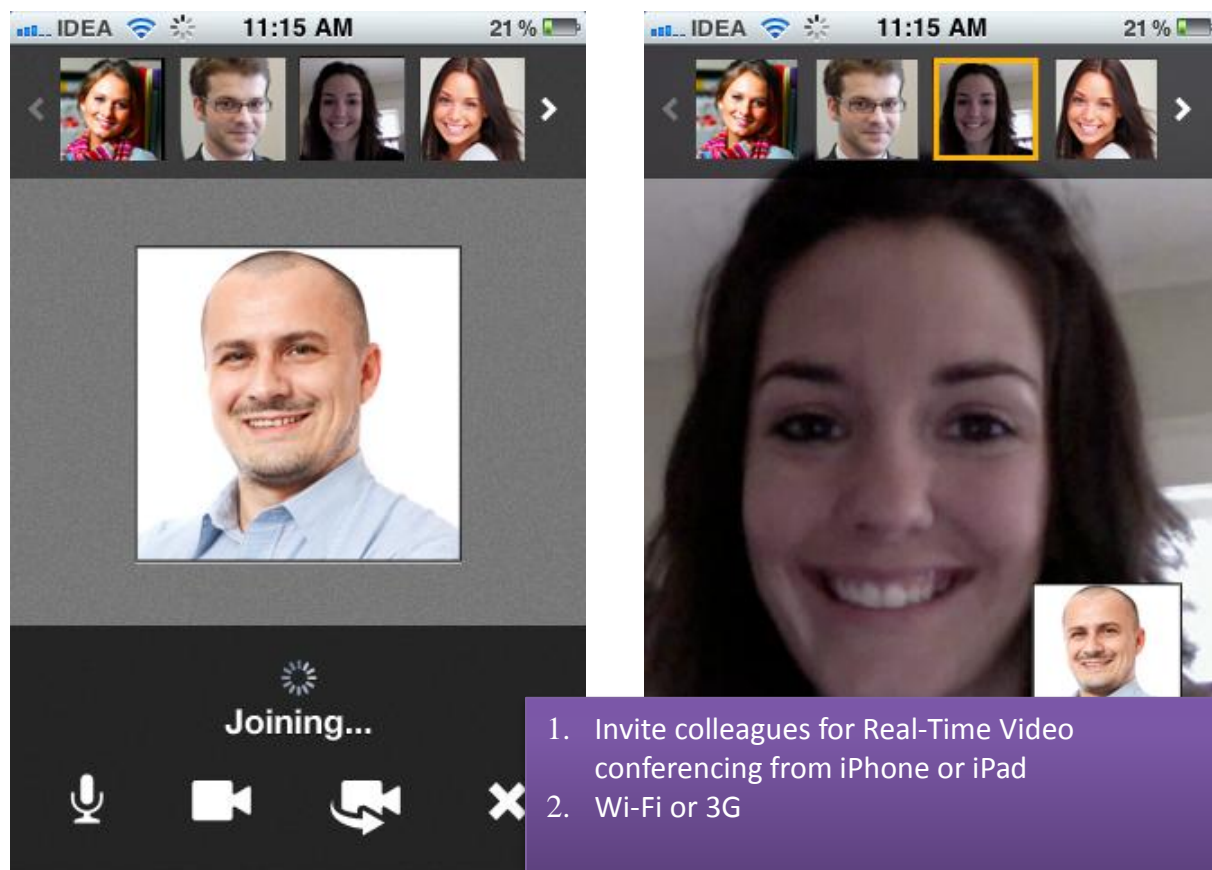
The screenshot displays the MangoApps web application interface. The top navigation bar includes links for Profile, Colleagues, Groups, Projects, Tasks, Wikis, Files, Ideas, Events, and Apps. The main content area features a status update form with a text input field containing "What are you working on right now?", an "Attach" button, and a "Post" button. Below this is a section titled "I'm Following" with several user posts. A purple callout box is overlaid on the bottom right of the screenshot, containing the following steps:

1. Capture any part of your screen
2. Add comments, highlight areas using built-in tools
3. Easily upload to MangoApps and share

3. Huddle Video Conferencing from iOS

We have extended the Huddle experience to iOS too! Now from your iPhone or iPad you can participate in team huddles with anyone on Desktop or Web in any browser. Connect from 3G or 4G. Wi-Fi is not required. It's one more way MangoApps keeps you in the loop with your team from anywhere in the world.

- Now you can organize or participate in a Huddle from your iPhone or iPad
- Huddle comes with integrated presence and chat across Web, desktop and mobile
- Multi-Party voice and video for your online Events, Groups and Projects.
- Chat ad hoc with teams



4. *MangoApps for Microsoft Office & Outlook plugins (v1.0)*

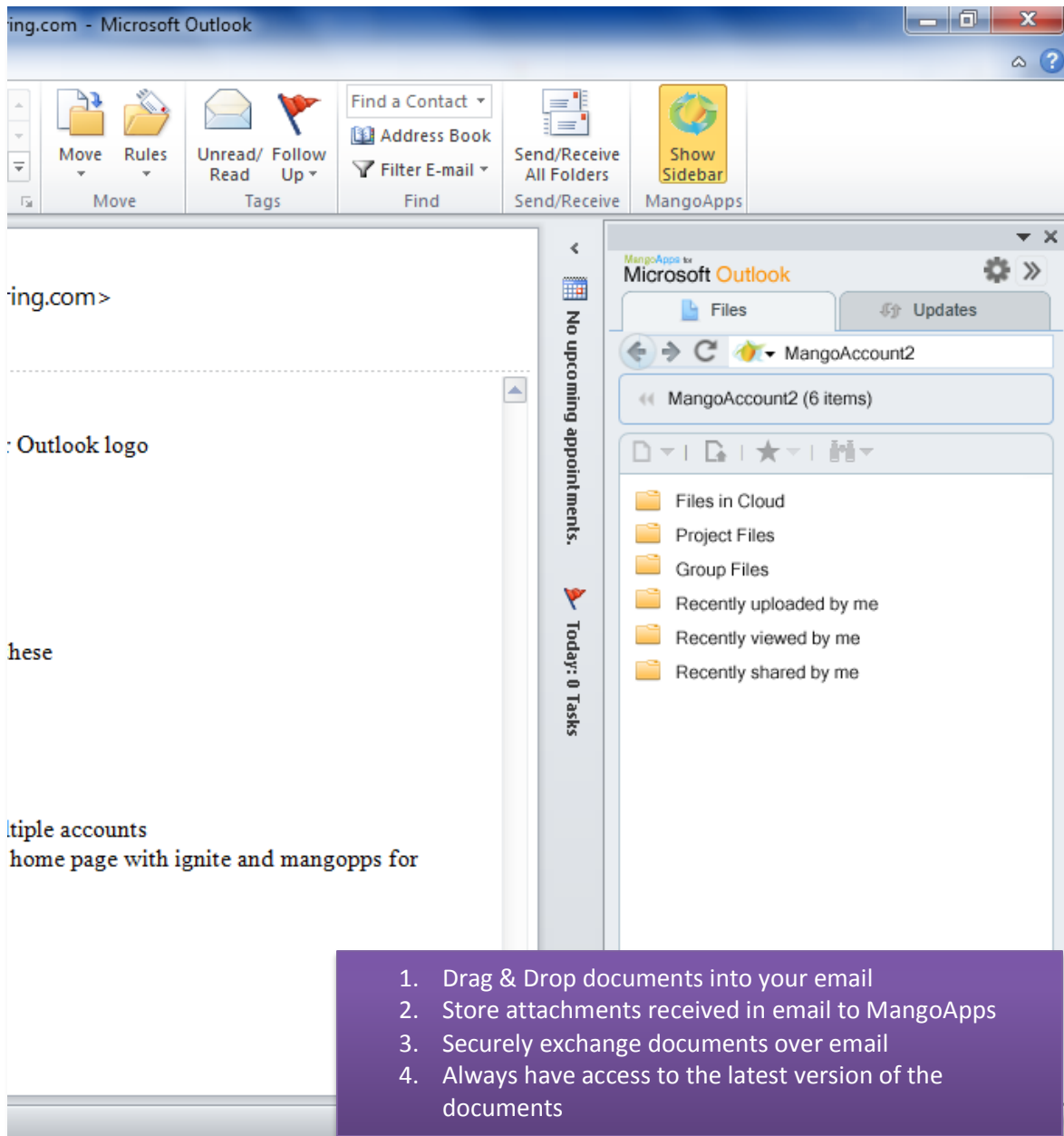
Microsoft Office Plugin: MangoApps for Office transforms Microsoft Office into a social collaboration platform where you create, edit and co-author documents in real time.

This provides every business user easy, full featured access to MangoApps files inside Office with ability to co-author documents, slide decks and spreadsheets. Comment and discuss on them to keep everyone in-sync and up-to-date, automatically - all from Office. The MangoApps for Office plugin is supported for Office 2007 and Office 2010 versions.



1. Browse documents from inside Office
2. Co-author, edit & publish
3. Comment, Tag and see document version history
4. Receive updates notifications in real-time

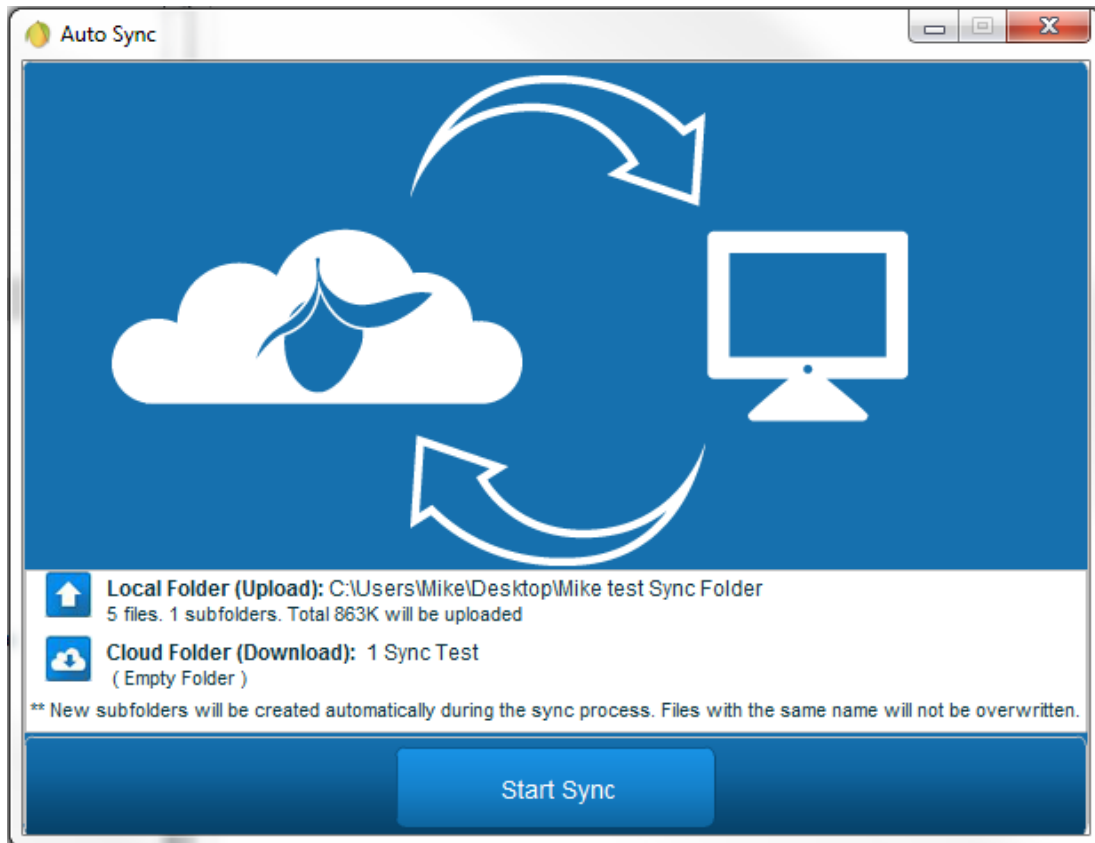
Microsoft Outlook Plugin: MangoApps for Outlook is an Outlook sidebar that allows you to access MangoApps documents from inside Microsoft Outlook. This provides every business user easy, full featured access to MangoApps from the convenience of the email client. The MangoApps for Outlook plugin is supported for Outlook 2007 and Outlook 2010 versions



5. Document Auto-sync Service Enhancements

We have brought more visibility and reliability to the desktop document sync service. Now, your documents are automatically synced without any further action required on your part. We even give you a detailed report to tell you what was synced, downloaded and uploaded.

- Improved Sync Reliability
- Sync activity report gives users greater visibility to what was synced last
- Automated sync – requires zero additional action to keep files synced



LOCAL FOLDER	CLOUD FOLDER	UPLOADED	DOWNLOADED	COMPLETED
C:\Users\Mike\Desktop\Mike test Sync Folder	1 Sync Test	5 files	5 files	Wed Sep 12 2012 11:56:08.

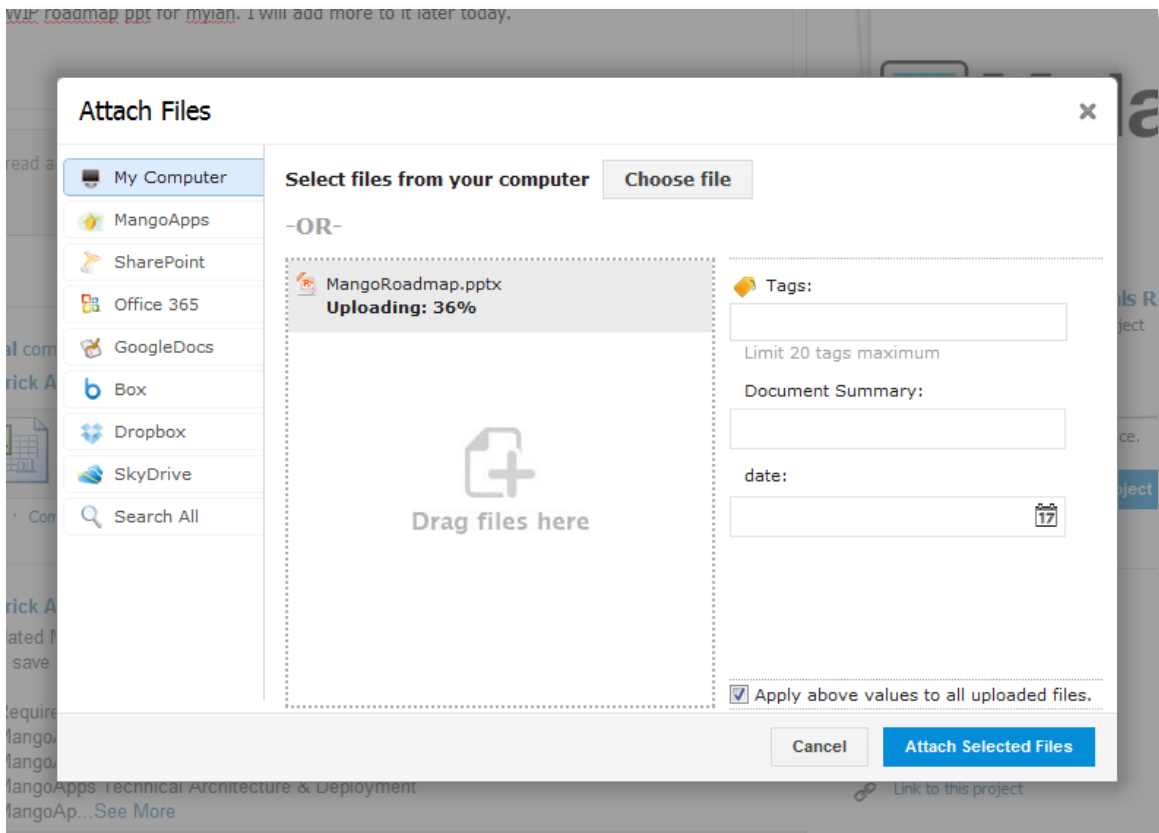
File Name	Size
2012-08-27_1319.png	51K
Ideas.png	249K
photo.PNG	367K
Mango.png	35K
zendesk_profile.png	162K

6. New Integrations

In this release, we focused on integrating document repositories and CRM systems.

Document-Centric Integrations: Don't remember which service a particular document is stored on? Now you don't have to. Just connect the document services you use to MangoApps and we will do the rest.

- Office365
- Box
- Dropbox
- Google Drive
- SharePoint
- SkyDrive



CRM-Centric Integrations: We all know that it takes a village to close a sale. But how do you get the villagers involved? The Social CRM module helps you bring the best team to every sales opportunity!

Supporting:

- SugarCRM
- Siebel



7. Enhancements to Existing Modules and Core Platform

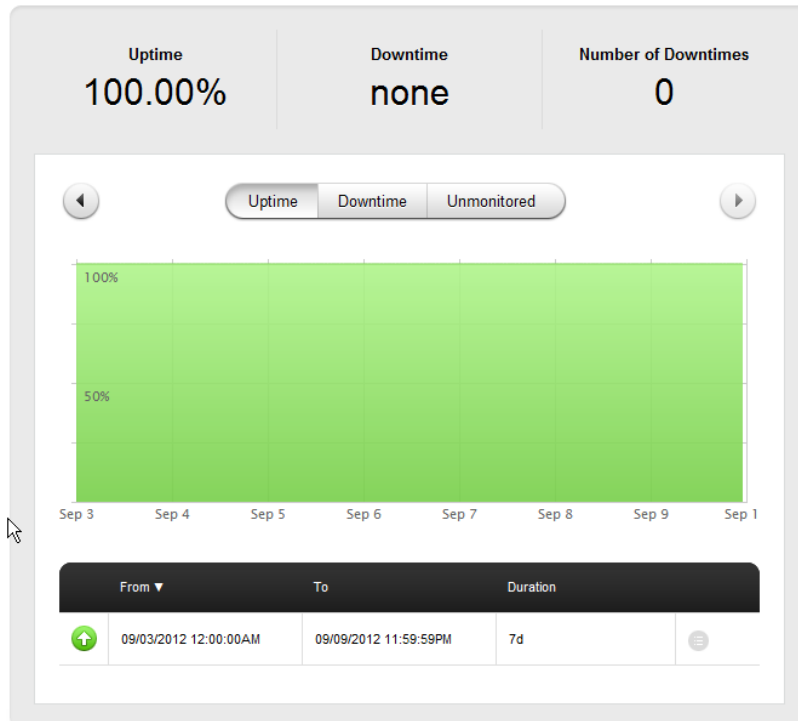
We're always working to improve existing MangoApps modules. In addition to tons of cleanup, UX improvements and bug fixes, the following capabilities have been added to existing modules.

- Network-wide or module-specific searches
 - Better organized, accurate, 600% faster
- Reporting, admin & compliance features
 - BYOS - Bring your own storage
 - Flag content for review by the admin
 - System announcements
 - AD failover option
 - Additional branding controls
- New notifications engine
- IM delivery confirmation across all platforms
- Better help documentation
- Improvements and bug fixes throughout the platform
- Upgrade to Ruby 1.9.3 and Rails 3.x

8. Uptime Report

Transparency into our operations: MangoApps publishes our most up-to-the-minute information on service availability below. Check back here any time to get current status information, or subscribe to an RSS feed to be notified of interruptions to the MangoApps service. Detailed weekly uptime reports are now available at:

<http://blog.mangoapps.com/service-status>.



Tell Us What You Think

As always, we'd love to hear from you. If you have a question or want to make a suggestion, don't hesitate to contact us at:

support@mangoapps.com

Have fun and be more productive using the new MangoApps 7.